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Affiliated Tribes of Northwest Indians - MAILBOOM

Economic Development Corporation

Mr. Michael K. Powell, Chairman Federal Communications Commission 445 12th St. S.W. Washington DC 20554

In the Matter of: Nomination for Universal Service Administration Company Board of Directors, CC Docket Nos. 97-21 and 96-45

Dear Chairman Powell,

The Affiliated Tribes of Northwest Indians Economic Development Corporation (ATNI-EDC) is a non-profit advocacy organization based in Washington State. Although we are regionally based we feel the issues we address benefit all of Indian Country. We work collectively and collaboratively with local, regional and national Indian organizations and other non-profits.

In the area of telecommunications we have a consumer advocacy program that is a model for Indian County. We have two advocates who work with the tribes of Washington State to start with. The goal is to increase knowledge of consumer rights as they relate to telecommunication services and increase phone penetration rates on tribal lands. We are part of a coalition of non-profits focusing on these issues for low-income consumers. Each non-profit has their target community to work with. Our staff is training at least one, hopefully more tribal staff on the enhanced lifeline and linkup program for tribal lands at each reservation. We will provide backup and regional support for the staff, provide a resource center with the data we have collected and the documents and brochures we have created at our main office.

Impacting and influencing changes in policy is another goal and to that end we have participated in relevant public hearing and comment filings locally, regionally and nationally. We have an excellent working relationship with the Washington State Utilities and Transportation Commission.

As the Chairman of the Board of Directors of ATNI-EDC, I would like to nominate Cheryl Johnson as a representative for consumer advocates to the USAC board. Cheryl is one of the Tribal Telephone Outreach Coordinators for ATNI-EDC. She is a member of the Lummi Nation and has served her people and Indian Country as a leader and advocate. Her work at ATNI-EDC combined with her prior experience as a tribal leader and policy maker has made her an asset to our organization and we feel her perspective would be beneficial for all consumers on the USAC Board.

Please feel free to contact me if you have any questions.

Sincerely.

David Tovey, Jr., President

Affiliated Tribes of Northwest Indians - Economic Development Corporation

Cheryl Johnson

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2563 Lummi Shore Road Bellingham, WA 98226 Home office: (360) 758-7613 Cell: 360-224-4765

E-mail: cherylj@memes.com



September 2001 to Present - Affiliated Tribes of Northwest Indians Economic Development Corporation 18130 Midvale Ave. N., Suite C Shoreline, WA 98133 206.542.5115

Tribal Telephone Outreach Coordinator - September 2001 - Present

One of two coordinators hired to develop and implement consumer education model for the tribes of Washington State. The primary goal is to increase phone penetration rates on the reservations of Washington, Develop a database of information, develop a model to be used by tribes in other states and effect change to existing policies regarding telecommunication issues as they relate to low income consumers in Indian Country. I am working with 15 of the tribes in Washington State. I have also participated and helped plan panel presentations to tribal leadership on telecom issues in Indian Country at ATNI-EDC and the FCC.

1996 – January, 2002 Lummi Indian Business Council 2616 Kwina Road Bellingham, WA 98226 (360) 384-1489

Elected Member, Lummi Indian Business Council - January 1999 to 2001

Elected to serve the Lummi Nation general council on all issues relating to tribal government and its programs. Served as treasurer from February 2000 to February 2001. Areas of focus: Health, Water and Sewer, Telecommunications and Technology and Housing. In 2001I focused on Economic Development and Telecommunications. I chair the Tribal Council Sub committee on Telecommunications and Technology. This committee's only job is to develop a telecommunications solution for the Lummi Nation. We have successfully completed a grant application from the Economic Development Administration and will begin our assessment in early September. I have been active on the local and national level making presentations and bringing the issues related to tribal development of telecommunications that meet the needs of tribal communities and its economic ventures. I have also been an unofficial contact person for the council for the Link Up and Lifeline programs for our community. I have become a self-taught 'expert' on USDA RUS loan program, E-Rate, and Universal service fund subsidies as they relate to tribal governments.

Software Support Specialist - October 1996 to October 1999

Provide first and second level support for all software, network and hardware issues. One of three-member team supporting all phases of business for the Lummi Nation. Applications include, Win95, Microsoft Office 95 and 97, NT Server, versions 3.51 and 4.0, NT Workstation 3.51 and 4.0, RPMS (mumps database for Clinic), Norton Anti-virus, and AS400 network connectivity and user access. Activities of jobs include, set up and installation of new PC's, software and installation at work site. Set up and maintained database to track service calls, purchasing and inventory. NT Server administration including user access, security, and printer set up and maintenance. Coordinate with vendors for purchasing and returns. Coordinate with local vendor for telephone system moves and maintenance. I have used my troubleshooting skills, training skills and enhanced my hardware repair and server administration skills.

1991-1996 Nike, Inc. One Bowerman Drive Beaverton, OR 97005 (503) 671-6453

Desktop Support Analyst - July 1994 to October 1996

Provide first level computer support for Retail and Sales Division. One of twelve-member team responsible for computer end user support for all desktop applications. Applications include: Win95, Microsoft Office, Banyan Networks, MVS/IBM, Unisys/Mapper, AS400, Island Pacific and NIKE applications for Sales force. I have developed strong customer service and troubleshooting skills and developed experience in telephone and on site computer support.

Support Services Analyst - March 1993 to July 1994

Provide first level computer support for mainframe and network environment. One of five people who answer phone and provide problem resolution and escalation as needed to provide Customer Service for Nike's computer end users. For last 3 months of job I had been Primary Analyst to monitor SD Notify that coordinates System and Network outages and services our overseas locations for priority requests and problem reporting. There are procedures for most situations but job requires troubleshooting, customer service, and flexibility and severity assessment skills. The job environment is very dynamic and can change rapidly.

Night Batching Clerk - 12/91 to 3/93 - Wilsonville Distribution Center

Receive, print and distribute nightly documentation for warehouse and administrative staff. Documents include picking, replenishment and full case tickets for warehouse, allocation, traffic, picking, after picking, cycle count and Mapper reports. Routine duties: perform weekly backups on Movers and UNIX system in batching office, nightly file maintenance on movers system, clean printers on weekly schedule, and data entry for warehouse time measurement system. Equipment used: Printronix 300, 600 and 9012, QMS laser printer, UNISYS-Mapper, batch file queuing on MVS/IBM.

11/1990-2/1991 Puyallup Tribal Health Authority Tacoma, WA 98404

Contracted to provide technical assistance MIS Department in Puyallup Clinic. Technical assistance provided for the following: upgrade system hardware and software, add peripheral devices, and provide training to site manager and modification of medical applications written in ANSI MUMPS. System utilized: Altos 3068-EP with UNIX operating system.

1985-1990 Portland Area IHS 1220 SW 3rd Room 229 Portland, OR 97204

User Support Specialist and Maintenance Programmer for the Division of Information Resource Management, Portland Area Indian Health Services. Responsible for testing application programs and software patches received from regional Data Center in Albuquerque, NM. Once package or patch was tested at the Portland Office it was installed at one of IHS's 13 medical facilities in Oregon, Washington or Idaho for a period of at least one-month. After evaluation period, the software was installed at remaining sites. This was accomplished by using uucp capabilities of UNIX operating system to transfer needed files to remote system, then dialing in from Portland office to install at facility's convenience (usually early morning or weekend). Patient databases and medical applications were all written in ANSI MUMPS. Special projects assigned and completed during this time included: System conversion of 12 clinic systems, data compatibility analysis and conversion (table files), and data processing procedures analysis.



June 1983 Diploma

Computer Career Institute
Business Data Processing

Portland, OR